

Parent and Family Engagement

Strong connections with parents and families are key to creating a successful after-school environment. Effective communication and engagement help ensure that both students and families feel valued and supported.

MANAGING PAYMENTS AND PAUSING ENROLLMENT

- ☑ Reach out to parents if a child's enrollment is paused or if they not on the check-in list.
 - ☑ If a child is absent but should have attended, contact the parents for confirmation.
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PARENT COMMUNICATION EXPECTATIONS

- ☑ Encourage parents to download the KangarooTime app for secure check-in/check-out.
 - ☑ Ensure parents are aware that only authorized individuals can pick up children, using ID verification, and the authorized individuals must be listed as approved pick up in the KT app.
 - ☑ Regularly update the parent board (tuition reminders, schedule, snack menu, etc.).
 - ☑ Reach out to parents of new students:
 - Introduce yourself
 - Provide a pick-up location
 - Inform about the requirements of the KangarooTime app.
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At AlphaBEST, sites use the *ParentSquare* app to interact with families and keep them updated about our programs. Here are a few ways you can use *ParentSquare* at your site:



ParentSquare

- Communicate with families about special events, activities, and upcoming drills.
- Post pictures of projects or activities (pending photo release forms).
- Post your monthly newsletter to share important dates, activities, and general information about what we have been doing.
- Send weekly expedition previews and recap questions.